

QUALITY MANAGEMENT SYSTEM

Quality policy

Cometex Company is committed to producing cotton and polyester yarns sewing threads in line with the organizational purpose and context, supporting the strategic direction of the company, keeping abreast of the latest management systems in the field of work, introducing and using modern technologies, improving the level of performance of the company and its employees as well as all other concerned parties in order to achieve sustainable success by identifying (Mission / vision) and clear and consistent values and meet the requirements of internal and external customers and parties and their expectations and on time and quality and competitive prices and satisfactory through:

1. Respond quickly to customer requirements as well as interested parties and internal and external suppliers and partners.
2. Establishing, implementing and maintaining the quality management system in accordance with ISO 9001:2015 and working on continuous improvement through internal audits conducted at the company.
3. A framework for action has been established by setting quality targets and continuously reviewing them for continuous improvement.
4. Compliance with the applicable requirements and compatibility with laws and regulations and with the requirements agreed upon by internal and external customers and interested parties that apply to the company.
5. The Company shall make available, communicate, apply, maintain, publish and ensure that this Policy is understood by all employees of the Company and related stakeholders (visitors, contractors, customers, suppliers, and partners) and ensure continuity of their relevance through management reviews and continuity.
6. Application of the system to all employees of the company and the company verifies the implementation of the system internal audits with the support of qualified internal auditors, which the company trained them to achieve the correct application.
7. The company raises the level of cultural and professional workers by implementing training plans covering all categories of employees to qualify employees to work with international systems and to keep abreast of everything that is new and the development and continuous improvement in the application of different quality science tools and plans according to each of the company's areas.
8. The Department implements systems to achieve satisfaction and expectations of customers as well as dealing with customer complaints and improving the performance of the company towards quality.

CHAIRMAN